



**Timely Contact with Victim/Family FY 2019**  
**SAME Day and 72 Hour (Compliant only)**  
 Performance Standard is 95%

DCF Region	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	FY Average
East	96.0%	97.9%	96.9%	95.5%	95.6%	95.6%	96.3%	94.2%	96.2%	98.4%	96.0%		96.3%
Kansas City	95.8%	95.5%	94.7%	95.2%	95.1%	94.7%	94.9%	95.8%	96.8%	96.3%	94.2%		95.4%
West	95.7%	96.3%	96.4%	95.6%	96.1%	96.5%	95.9%	96.7%	96.4%	96.9%	96.7%		96.3%
Wichita	93.8%	96.1%	93.4%	95.4%	95.9%	95.3%	95.5%	95.3%	96.6%	96.6%	95.9%		95.4%
Statewide	95.4%	96.4%	95.2%	95.4%	95.7%	95.5%	95.7%	95.6%	96.5%	97.0%	95.9%		95.8%

\*This information will always be several months behind in order to allow the appropriate length of time for completion of the intake process including data entry.

Source: FACTS